

Herts County Tennis Activities – Terms and Conditions

Safeguarding

Herts Tennis is committed to prioritising the well-being of all children and adults at risk. We recognise that we have a collective responsibility to promote safeguarding in our county and strive to ensure we provide safe and inclusive tennis environments. All involved in county training, county teams and activities are required to uphold the Herts Tennis Safeguarding Policies as detailed at [Herts Tennis - Safeguarding](#)

If you have a concern please visit: <https://www.lta.org.uk/about-us/safeguarding-protection/> or call NSPCC 0808 800 5000 or the Hertfordshire County Safeguarding Officer, Tessa Terry CSOHertfordshire@gmail.com / 07876 203 621

Codes of Conduct

Herts Tennis strives to create safe, fun and rewarding tennis environments and experiences. All involved in Herts Tennis activities commit to upholding the [Herts Tennis Player Commitment to Fair Play and Professional Conduct](#) and codes of conducts detailed in the [Herts Tennis Booklet](#)

Herts Tennis values

All involved in Herts Tennis activities are asked to display the Herts Tennis values Honesty–Excellence–Resilience–Teamwork–Sportsmanship

Your Child’s Safety and Well Being

Parents are required to read and uphold the Herts Tennis Unsupervised Children Policy relevant to the activity:

[Herts Tennis County Training - Unsupervised Child Policy](#)

[Herts County Team Events - Unsupervised Child Policy](#)

Parents are required to inform and update Herts Tennis of emergency contact details, medical notes and other necessary information via their ClubSpark profile www.clubspark.lta.org.uk

Parents may be required to complete additional event consent and code of conduct forms as requested by Herts Tennis.

Enrolments

We request enrolment for Herts Tennis County activities are made, where possible two weeks prior to sessions taking place.

Cancellations: A minimum of 7 days cancellation notice is required; in this circumstance payment will be carried forward to future bookings. No shows or late cancellation will not be carried forward or refunded.

Where Herts Tennis are required to cancel sessions we will use our best endeavors to re-schedule or carry payment forward to future sessions. Where this is not possible refunds will be issued.

Privacy Policy:

To view our privacy policies please visit - <https://hertstennis.co.uk/about-us/about-us/>

If you no longer wish to hear from Herts Tennis us please let us know by email, post or telephone.